



HOW TO USE QMONEY

How To Activate Your Account

1. Dial *323# to access the QMoney Menu.
 2. Select Get New Starter PIN.
 3. A 6-digit PIN will be send to you VIA SMS.
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1. Re-Dial *323#
 2. Select ACTIVATION.
 3. Enter the 6-digit PIN.
 4. Choose and confirm a 4-digit secret PIN.
This will be the secret PIN to all future transactions on your QMoney account.

How To Cash-In

1. Go to any Authorized QMoney Agent outlet for Assistance.

How-To Cash-Out

1. Go to any Authorized QMoney Agent outlet.
2. Dial *323# to access the QMoney menu.
3. Select cash-out from the menu.
4. Enter amount you wish to cash-out.
5. Enter your secret PIN.
6. Give Agent your original photo ID and the One Time Password code you received.
7. You will receive a confirmation SMS with your transaction details; Agent will hand you your Cash.

How To Send Money

1. Dial *323# to access the QMoney menu.
2. Select Send QMoney from the menu.
3. Enter Receiver's number.
4. Enter amount you wish to send.
5. Enter your Secret PIN.
6. Confirm Recipient's name and mobile number and submit request.

How To Buy Credit

1. Dial *323# to access the QMoney menu.
2. Select buy credit from the menu.
 - Select self.
3. Enter amount you wish to buy.
 - Select other number.
1. Enter mobile number of recipient.
2. Enter amount you wish to buy.
3. Enter your secret PIN.
4. Confirm recipient's name and amount then submit request.
5. You will receive a confirmation SMS with your transaction details.





HOW TO USE QMONEY

How To Buy Data

1. Dial *323# to access the QMoney menu.
 2. Select Buy Data.
 - Select Buy Sunu bundle.
 3. Select the Sunu bundle plan of you wish to buy.
 4. Enter Secret PIN and confirm the Sunu bundle plan and mobile number, then submit request.
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- Select Buy Sunu Bundle for others.
 5. Enter Mobile Number.
 6. Select the Sunu bundle plan of you wish to buy.
 7. Enter Secret PIN and confirm the Sunu bundle plan and mobile number, then submit request.
 8. You will receive a confirmation SMS with your transaction details.

How To Make A Payment

1. Dial *323# to access the QMoney menu.
2. Select QuickPay.
3. Enter QR Code Number.
4. Enter amount you wish to pay.
5. Enter your secret PIN to confirm merchant and amount.
6. You will receive a confirmation SMS with your transaction details.



How To Buy QPower

- Register a meter.
 1. Dial *323# to access the QMoney menu.
 2. Select QPower from the menu.
 3. Select Register Meter.
 4. Enter meter number.
 5. Enter your secret PIN.
 6. Confirm meter number and landlord's name and submit request.
- Buy QPower.
 1. Dial *323# to access the QMoney menu.
 2. Select Qpower from the menu.
 3. Select buy Qpower.
 4. Select desired meter.
 5. Enter amount.
 6. Enter secret PIN.
 7. Confirm meter number and amount.
 8. You will receive a confirmation SMS with your cash power token and other details.

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